

CoMIS Project Additional Scope Funding Request

Overview

The original request made by ISAC was done with no input from ITE; though it is doubtful that anyone could have truly appreciated the complexity and interrelationships that have been uncovered in the current solutions. As a result, the amount of funding requested for Scope Analysis is inadequate to complete that task. By returning to the Council at the earliest possible time, and before the funds have been fully expended, we hope to allow the Council to expand funding of a project that is so crucial to coordinating services to citizens across Iowa, some who completely rely on these services to live in the community. It is critical that this initial phase be carried out properly so that estimates generated for the latter phases are as accurate as possible and realistic expectations can be established.

The additional amount being requested is **\$48,000**.

What's been accomplished so far:

- Completed high level process flows.
- Completed high level use cases.
- Initial presentations on existing CoMIS variants:
 - Polk County (Quilogy CoMIS)
 - Wright County (Enhanced CoMIS)
 - Muscatine County (Historical Data CoMIS)
 - Marshall County (Basic MS Access)
 - Dallas County (Spindustry CoMIS)

What's been learned:

- The complexity to be considered in the Scope Analysis is much greater than originally perceived.
- The 99 counties individually deliver complex community services programs that provide Mental Health (*mental illness, mental retardation, and developmental disabilities*), General Assistance, Substance Abuse, and Veterans Affairs services to over 50,000 citizens at a level of over \$300 million per year.
- There are a number of electronic interfaces that need to be defined to eliminate the largely manual process which can delay intake and service delivery.
- The existing systems have a number of interrelated components:
 - Client Intake
 - Case management
 - Data Exchanges
 - Billing and Accounting
 - Operations
 - Budgeting and reporting
 - Data Warehousing
- Scope Analysis must conceptualize a standardized solution that meets the needs of all 99 counties, replacing or interfacing with a variety of software and processes used to augment or replace the limited capabilities of the original CoMIS system (circa 1996).

What remains to complete the Scope Analysis:

- Detailed investigation and discovery on the five (5) existing applications
- Documentation of the types and sources of data.
- Definition of Integration Interfaces.
- Web page mockups (representative).